

Permit portal user guide

July 2024

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1. Introduction

The permit portal allows permit holders and applicants to submit, view, and manage permit applications and compliance activities for their Project and Environmental Review Permits. This guide provides an introduction to the user interface and provides step-by-step instructions for how to use the portal.



1.1. Browser Compatibility

We recommend using Internet Explorer 11, Chrome, or Firefox when using the portal. Internet Explorer 10 and earlier versions are not supported.

2. Your permit portal account

An account is required to view and submit applications through the permit portal.

2.1. Registering an account

If you do not have an account, you will need to register.

To register an account:

1. Click the **Register** button located at the top-right of the page.



2. Fill in your contact information and a password that meets the listed requirements.

Sign In Register	
Register for a new account	t
Register for a new account. Note: Passwords must contain: • At least 6 characters • At least one uppercase letter [A-Z] • At least 1 numeric character [0-9] • At least 1 special character [~1@#\$)	%^&*()+=[}[]\;:"<>,./?]
Port@l_123 3x@mPle	
First Name	Alison
Last Name	Gilpin
Organization Name	Port of Vancouver
Phone #	555-555-5555
Email	alison.gilpin@portvancouver.com
Password	
Confirm Password	••••••
	By checking here, you agree to the Terms and conditions.

- 3. Click the **Register** button at the bottom of the form.
- 4. Go to the inbox of the email account you used to register and open your confirmation email.



5. Click the **Complete Registration** link in your email message to confirm your email address and activate your account.

You will see a message confirming your email and account registration.

O Your email has been confirmed successfully.

2.2. Signing in to your account

Once you have successfully completed your registration, you can sign in to your account.

To sign in to your account:

1. Click the **Sign In** button located at the top-right of the page.



2. Type your email and password.

+JSign In Register	
account? Create one!	
ion in with a local accou	nf
Igit itt witt a local accou	
Email	alison.gilpin@portvancouver.com
Email	
Password	••••••
Password	Gil Remember me?

3. Click the Sign In button.

2.3. Signing out of your account

If you are using a shared computer, you should sign out of your account when you are finished using the portal.

To sign out of your account:

- 1. Click your name at the top-right of the page.
- 2. Click Sign Out.

1 Alison	Gilpin -
Profile	
C+ Sign Out	վեղ

2.4. Viewing your profile

The information you submitted when you registered an account is part of your profile.

Before you begin, you must be signed in to your account.

To view your profile:

- 1. Click your name at the top-right of the page.
- 2. Click Profile.



Your profile information will appear.

Alison Gilpin	Please provide some information about yourself. The First Name and Last Name you provide will The Email Address and Phone number are requ	be displayed alongside any applications you make on the site iired but will not be displayed on the site.
Profile	Your Organization is required, and a Title is opti	ional.
Security	Your Information	
Change Password	First Name *	Last Name *
ohan ya 1 a a a a a a a a a a a a a a a a a	Alison	Gilpin
Change Email	E-mail*	Phone Number*
	alison.gilpin@portvancouver.com	555-555-5555
	Organization Name *	Title
	Port of Vancouver	
	Organization Name * Port of Vancouver	Title

2.5. Updating your profile information

If your profile information has changed or is incorrect, you can update your information.

Before you begin, you must view your profile.

To update your profile information:

- 1. Click the field you would like to update (First Name, Last Name, Phone Number, Organization Name or Title).
- 2. Delete the old or incorrect information and type the new information.
- 3. Click the **Update** button at the bottom.

Profile		
Alison Gilpin Profile	Please provide some information about yourself. The First Name and Last Name you provide will b The Email Address and Phone number are require Your Organization is required, and a Title is option	e displayed alongside any applications you make on the site. red but will not be displayed on the site. nal.
Security Change Password Change Email	Your Information First Name * Alison E-mail * alison.glipin@portvancouver.com Organization Name * Port of \/ancouver	Last Name * Gilpin Phone Number * 555555555 × Title

You will see a message confirming your profile update.

Your profile has been updated successfully,	×
---	---

2.6. Changing your email

Before you begin, you must view your profile.

To change your email:

1. On the left side of your profile under Security, click **Change Email**.

Prof	ile	
	Alison Gilpin	
Profile		
	irity	
Secu		
Change	Password	

2. Delete your old email address and type a new email address.

Alison Gilpin	Change Ema	il
	Email	agilpin@portvancouver.com
Profile		Change and Confirm Email
Security		
Change Password		
Change Email		

- 3. Click the Change and Confirm Email button.
- 4. Go to the inbox of the email account you registered and open your confirmation email.
- 5. Click the Confirm Email link in your email message to confirm your new email address.

You will see a message confirming your new email.

O Your email has been confirmed successfully.

2.7. Changing your password

If you know your current password, but would like to change it, you can do so while signed in to your account. (If you have forgotten your password and are unable to sign in to your account, see 2.8 Resetting your password.)

Before you begin, you must view your profile.

To change your password:

1. On the left side of your profile under Security, click Change Password.

Profile	
Alison Gilpin	
Profile	
Security	
Change Password	dhy .
Change Email	

2. Type your old password and a new password.

		Passwords must contain:
		At least six (6) characters total
\bigcirc	Note:	At least one (1) uppercase character (A-Z)
0		At least one (1) numeric character (0-9)
		 At least one (1) special character (~!@#\$%^&*()+={}[]\<>/?)

Alison Gilpin	ondingo F doomond		
7 1	Email	alison.gilpin@portvancouver.com	
Profile	Old Password	••••••	
Security	New Password	•••••	
Change Password	Confirm Password	••••••	
Change Email		Change Password	

3. Click the Change Password button.

You will see a message confirming your password change.

O Your password has been changed successfully.	×

2.8. Resetting your password

If you have forgotten your password and are unable to sign in to your account, you can reset your password. (If you know your current password, but would like to change it, see 2.7 Changing your password.)

To reset your password:

1. Click the **Sign In** button located at the top-right of the home page.

PORT of vancouver					Register Sign In
♠ Permit Applications Pe	rmit Amendments	Permit Compliance	Help FAQ	s Contact Us	
2. Click the Forg	ot Your Pa	ssword? But	ton at the	bottom-left	of the form.
Sign In Register					
No account? Create one!					
Sign in with a local accou	int				
Email					
Password					
	Remember me	?			
	Sign in		Forgot Yo	our Password?	
3. Type your ema	ail address.				
Forgot your password?					

Forgot your	password?
Email	alison.gilpin@portvancouver.com
	Enter your email address to request a password reset.
	Send

4. Click the **Send** button. You will see a message with instructions to check your email.

Please check your email to reset your password. Please note that you will only recieve an email if you have a confirmed account.	
5. Go to the inbox for your email account and open your password reset email.	
Thu 1/3/2019 11:43 AM Password Reset - VFPA Permitting Portal To Gilpin, Alison	~
We have received a password reset request for your VFPA Permitting Portal user account. Please click the link below, or copy and paste it into your web browser to reset your password: http://cod-crm:8080/Account/Login/ResetPassword?userId=c161a3e0-6984-e811-813a- 005056a4bb6b&code=XO5n9FnL9frMyTcZB92HeqTN65o1GeVgCtNupxf2IV1jm06EPxAbuwa0PJwMNibD6JpPhCzIJInNt 2BK2LU85x9YkbWZG49CUj1jU8RpVpmHnv9bMyBKDJqNOZa54fwIp1xAEllrg%2Fs0sdkQWwipu1fVOQWR1jZzt2% 2FkJ6QDmd82zMQd7zv0gP9v0pZ1euPVnngww%3D%3D For security reasons, this link will expire in 24 hours. This is an automated email, please do not reply to this message. Kind Paparde	3
Vancouver Fraser Port Authority.	
6. Click the link in your email message. This will open the Reset Password form.	

7. Type a new password.

		1
		Passwords must contain:
		At least six (6) characters total
\bigcirc	Note:	At least one (1) uppercase character (A-Z)
$\mathbf{\overline{\mathbf{v}}}$		At least one (1) numeric character (0-9)
		 At least one (1) special character (~!@#\$%^&*()+={}[]\<>/?)

Reset Password	
New Password	••••••
Confirm New Password	••••••
	Reset

8. Click the **Reset** button. You will see a message confirming your password reset.

eset Password	
Your password has been reset.	
• J Sign In	

9. Click the Sign In button and use your new password to sign in to your account.

3. Permit portal access administration

If you have submitted a permit application for a project, or have been granted access administrator rights for a project, you will have the ability to manage access to that project. The information in this section applies to those users only.

3.1. Viewing a project access page

To view a Project Access page:

- 1. Click your name at the top-right of the page.
- 2. Click **Access Administration**. The Access Administration page will appear with a list of your projects.



The Project Access page will appear.

Home / Access Administration / Project Access							
Project Access							
Alison Gitpin	Project Title: Test PER Number: 19- Permit Expiry Dat	Project - Catego 056 se:	ну В				
Profile	The users that hav Name. To grant ar	e access to your other user acces	project are listed is to your project,	below. <mark>To</mark> chan click Add User	ge user informati below.	on or permissio	ons, click the User
Access Administration	Add User						
Project Permissions Below is a brief description of the different Portal	User Name	Project Role	Organization	Application	Amendments	Compliance	Access Administrator
Permission Sets. Application:	Alison Gilpin	Permit Applicant	VFPA	Yes	Yes	Yes	Yes
Allows user to view applications and download/upload application documents.							
Amendments:							
Provides ability to view project application documents as well as ability to submit and edit amendment requests.							
Compliance:							
Provides ability to view project application documents, view and edit Compliance documentation and submit Compliance Self-Reports.							
Access Administrator:							
Provides ability to grant project access to other third-party users.							

3.2. Granting project access to a new user

To grant project access to a new user:

1. Click the **Add User** button. A new window will appear.

Home / Access Administration / Project Access							
Project Access							
Alison Gilpin	Project Title: Test F PER Number: 19-05 Permit Expiry Date	Project - Catego 56 :	ry B				
Profile	The users that have Name. To grant ano	access to your ther user acces	project are listed s to your project,	below. To char click Add User	ge user informat below.	ion or permissio	ons, click the User
Access Administration	Add User						
Project Permissions		Project					Access
Below is a brief description of the different Portal Permission Sets.	User Name	Role	Organization	Application	Amendments	Compliance	Administrator
Application:	Alison Gilpin	Permit Applicant	VFPA	Yes	Yes	Yes	Yes
Allows user to view applications and download/upload application documents.							
Amendments:							
Provides ability to view project application documents as well as ability to submit and edit amendment requests.							
Compliance:							
Provides ability to view project application documents, view and edit Compliance documentation and submit Compliance Self-Reports.							
Access Administrator:							
Provides ability to grant project access to other third-party users.							

2. Type the email for the user and press **Enter**.

Please comp	te the following to grant access to this project.	
Email: *		
Project Role		
	\checkmark	
Application O Yes No.		
Amendment O Yes No		
Compliance		
Access Adm O Yes No	istrator *	
I accept re I have the aut port property.	onsibility for sharing information about this project and certify that wity to act on behalf of the tenant or permit holder on the subject	

If the user is already registered, the portal will display their information to the right.

Add User	×
Please complete the following to grant access to this p	project.
Email: *	Jennifer Mawby
ennifer.mawby@portvancouver.c ×	604-555-5555
Project Role *	VFPA
Application * ⊖ Yes ● No	
Amendments * ⊖ Yes ● No	

If the user in not registered, the portal will display a message and a **Register New User** button to the right.

User		
Please complete the following to gr	ant access to this project.	
Email: *		This email address is not
jane.doe@portvancouver.com ×	Register New User	user will be required to register
Project Role *		before access is granted.
~		Click Register New User to
Application *		enter information about this
○ Yes ● No		user and send them a
Amendments *		registration request.
O Yes No		

- 3.2.1. To grant project access to a registered user
 - 1. Fill in the required information for the user, including user permissions.

2. Check the box to accept responsibility for sharing information about the project.

Please complete the following to grant access	to this project.
Email: *	Jennifer Mawby
ennifer.mawby@portvancouver.com	604-555-5555
Project Role *	VFPA
Consultant	
Application *	
Amendments * ○ Yes ● No	
Compliance * ○ Yes ● No	
Access Administrator *	
✓ I accept responsibility for sharing information al I have the authority to act on behalf of the tenant of port property.	bout this project and certify that or permit holder on the subject

3. Click Grant Access.

Home / Access Administration / Project Access							
Project Access							
Alison Glipin	Project Title: Test F PER Number: 19-0 Permit Expiry Date	Project - Categor 56 :	у В				
Profile	The users that have Name. To grant ano	access to your p ther user access	project are listed in the second s	below. To chan click Add User	ge user informati below.	on or permissio	ns, click the User
Access Administration	Add User						
Project Permissions		Project					Access
Below is a brief description of the different Portal Permission Sets.	User Name	Role	Organization	Application	Amendments	Compliance	Administrator
Application:	Alison Gilpin	Permit Applicant	VFPA	Yes	Yes	Yes	Yes
Allows user to view applications and download/upload application documents.	Jennifer Mawby	Consultant	VFPA	Yes	No	No	No
Amendments:							
Provides ability to view project application documents as well as ability to submit and edit amendment requests.							
Compliance:							
Provides ability to view project application documents, view and edit Compliance documentation and submit Compliance Self-Reports.							
Access Administrator:							
Provides ability to grant project access to other third-party users.							

The user will appear on the Project Access page.

3.2.2. To grant project access to an unregistered user

1. Click the **Register New User** button. The window will change to show required fields for registering a new user.

Please complete the following to grant access to this project	÷.
Email: *	This email address is not
jane.doe@portvancouver.com Register New User	registered in the portal. The
Project Role *	before access is granted.
	a anna a stranovnova (1977 M. 1964) 12. 1990 🗰 - 2010 (1978) 1997
Application *	Click Register New User to
⊖ Yes ● No	enter information about this
Amendments *	registration request.
Compliance *	
Access Administrator *	
I accept responsibility for sharing information about this project I have the authority to act on behalf of the tenant or permit holder port property.	t and certify that on the subject

- 4. Fill in the required information for the new user, including user permissions.
- 5. Check the box to accept responsibility for sharing information about the project.

	Contact Email *
	jane.doe@portvancouver.com
	Contact First Name *
	Jane
	Contact Last Name *
	Doe
	Project Role *
	Independent Monitor
1	Application *
1	Amendments *
and the second	O Yes ● No Compliance * ● Yes ○ No
XI (64	Access Administrator *
	I accept responsibility for sharing information about this project and certify that I have the authority to act on behalf of the tenant or permit holder on the subject port property.

6. Click Grant Access.

Home / Access Administration / Project Access							
Project Access							
_	Project Title: Test F	Project - Category	/ В				
Alison Gilpin	PER Number: 19-0	56					
	Permit Expiry Date	:					
[The users that have	access to your p	roject are listed	below. To char	ige user informati	on or permissio	ns, click the User
Profile	Name. To grant and	ther user access	to your project,	click Add User	below.		
Access Administration	Add User						
Project Permissions	57 SA	Project					Access
Below is a brief description of the different Portal Permission Sets.	User Name	Role	Organization	Application	Amendments	Compliance	Administrator
Application:	Alison Glipin	Permit Applicant	VFPA	Yes	Yes	Yes	Yes
Allows user to view applications and download/upload application documents.	Jane Doe	Independent Monitor		No	No	Yes	No
Amendments:		Monitor					
Provides ability to view project application documents as well as ability to submit and edit amendment requests.	Jennifer Mawby	Consultant	VFPA	Yes	No	No	No
Compliance:							
Provides ability to view project application documents, view and edit Compliance documentation and submit Compliance Self-Reports.							
Access Administrator:							
Provides ability to grant project access to other third-party users.							

The new user will appear on the Project Access page and receive an email asking them to register to use the permit portal.

3.3. Resending a registration request to a new user

If a new user did not receive their registration email, you can resend it.

Before you begin, you must view a Project Access page.

To resend a registration request to a new user:

1. Click the user name. A new window will appear. If a user is not registered, the portal will display a **Resend invitation** button.

Home / Access Administration / Project Access							
Project Access							
Alison Gilpin	Project Title: Test F PER Number: 19-0: Permit Expiry Date	Project - Category 56 ::	В				
Profile	The users that have Name. To grant and	access to your p other user access	roject are listed t to your project, o	below. To chan click Add User	ge user informati below.	ion or permissio	ns, click the Use
Access Administration	Add User						
Project Permissions		Project					Access
elow is a brief description of the different Portal remission Sets.	User Name	Role	Organization	Application	Amendments	Compliance	Administrato
pplication:	Alison Gilpin	Permit Applicant	VFPA	Yes	Yes	Yes	Yes
llows user to view applications and download/upload oplication documents.	<u>Jane Doe</u>	Independent		No	No	Yes	No
mendments:		Monitor					
rovides ability to view project application documents as ell as ability to submit and edit amendment requests.	Jennifer Mawby	Consultant	VFPA	Yes	No	No	No
compliance:							
rovides ability to view project application documents, iew and edit Compliance documentation and submit compliance Self-Reports.							
Access Administrator:							
revides ability to grapt project access to other third party							

2. Click the **Resend invitation** button.

This user has not registered in the portai.	Resend invitation	
User Name		
Jane Doe		
Project Role *		
Independent Monitor		
Application *		
○ Yes ● No		
Amendments *		
○ Yes		
Compliance *		
● Yes ○ No		
Access Administrator *		
○ Yes		

3. The user will receive an email asking them to register to use the permit portal.

3.4. Changing user project roles

Before you begin, you must view a Project Access page.

To change user project roles:

- 1. Click the user name. A new window will appear.
- 2. Click the down arrow ()) located to the right of the **Project Role**.
- 3. Select a role from the list.

Note: Selecting Permit Holder Contact grants the user access to all sections of the project (Application, Amendments, and Compliance) and gives them access administrator rights. There can only be one Permit Holder Contact per project.

User Name			
Jane Doe			
Archeologist			
Consultant			
Engineer			
Independent Monitor	2		
Permit Holder Contact			
Sub-contractor/frade			
Amendments *			
O Yes INO			
Compliance *			
○ Yes ● No			
Access Administrator *			
○ Yes			

- 4. Click the **Update** button. The window will close.
- 5. The updated project role for the user will appear.

3.5. Changing user permissions

Before you begin, you must view a Project Access page.

To change user permissions for a project:

- 1. Click the user name. A new window will appear.
- 2. Select the appropriate Project Permissions, you can select Yes or No for:
- 3. Application
- 4. Amendments
- 5. Compliance

Edit User Permiss	ions	×
User Nam	e	
Jane Do	e	
Project Ro	ole *	
Consulta	ant 💌	
Applicatio	n * No	
لک Amendme	nts *	
⊖Yes ●	No	
Complian ● Yes ○	ee* No	
Access A	Iministrator *	
⊖ Yes ●	No	
Update	Cancel Remove User Access	

- 6. Click the **Update** button. The window will close.
- 7. The updated permissions for the user will appear.

3.6. Granting access administrator rights to a user

If you grant access administrator rights to a user, they will have the ability to manage access to a project and grant access to other users.



Before you begin, you must view a Project Access page.

To grant access administrator rights to a user:

- 1. Click the user name. A new window will appear.
- 2. Select Yes next to **Access Administrator**. A message will appear confirming that you want to allow this user to grant access to other users.

Jser Name	
Jennife	Confirm Access
oject R	
Consul	This will grant the user access to all information for this project and also allows them to grant access to other users. Are you sure you want to proceed?
pplicati	
Yes C	OK Cancel
mendme	
Yes 💿	10
omplianc	a 5
) Yes 💿	No.
ccess Ad	ninistrator *
Yes O	40

- 3. Click the **OK** button. The message will close.
- 4. Click the **Update** button. The window will close.
- 5. The updated permissions for the user will appear.

3.7. Removing user access to a project

Before you begin, you must view a Project Access page.

To remove user access to a project:

- 1. Click the user name. A new window will appear.
- 2. Click the **Remove User Access** button at the bottom-right of the window. A message will appear confirming that you want to remove the user from this project.

Edit User Permiss	sions	×
User Nam	e	
Jennifer	Remove User Access ×	
Project R Consul	This will remove user access from the project. Are you sure you want to continue?	
Applicati • Yes	OK Cancel	
Amendme O Yes ●	ents * No	
Complian O Yes ම	ce * No	
Access A O Yes @	dministrator *) No	
Update	Cancel Remove User Access	

- 3. Click the **OK** button. The message will close.
- 4. The user will no longer appear in the Project Access list.

4. Permit applications

The Permit Applications section of the portal allows users to submit and manage permit applications, including preliminary project reviews.

4.1. Viewing the permit applications main page

The Permit Applications main page displays a summary of your permit applications.

To view the Permit Applications main page:

1. While on the portal home page, click the **Permit Applications** button or click the **Permit Applications** tab in the menu bar from any page of the portal.

Vancouver Fraser Port Authority User guide – permit portal



The Permit Applications main page displays your draft, in progress, and completed permit applications.

ŵ	Permit Applications	Permit Amendments	Permit Compliance	Help	FAQs	Contact Us	
Hom	e / Permit Applications	÷					
De	wasit Anauli	cations					
Pe	rmit Appli	cations					
View th	e status of your applicat	tions below. To edit an ap	plication, click the "Proj	ect Title."	To submit a	a new application, click the "Create a New Permit Application" button.	
			Create	a new	permit ap	plication	
Dra	fts						
Proje	ect Title	PER#	Туре		Category	Created Project Location	
There	currently are no records	to display.					

In Progress								
Project Title	PER#	Туре	Confirmed Category	Submitted	Accepted	Projec Lead	t Phone	Status
Test Project - Cat B Project Title	18-030 18-028	Application Preliminary	CATEGORY B CATEGORY C	7/26/2018 7/26/2018	10/1/2018	PER Te	st2	New Application Prelim In Progres
Completed								
Preliminary Pro	ject Review	VS						
Project Title	PER #	Туре	Confirm Catego	ned ry (Completed 🕈	Project Lead	Phone	Status
There currently are no rec	ords to display.							
Permit Applicat	ions							
Project Title	PER #	Туре	Confi	rmed ory	Completed	Project Lead	Phone	Status
There currently are no rec	ords to display.							

4.2. Creating a new permit application

Before you begin, you must view the Permit Applications main page.

To create a new permit application:

1. Click the **Create a new permit application** button at the top of the page. A Submit Application page will appear.



2. Select the appropriate form for your project:

For all Category A and most Category B* projects, click the **Project Permit Application** button.

For all Category C and Category D projects, click the **Preliminary Project Review** button. *If your Category B project is more complicated and/or requires additional technical analysis, you may request a Preliminary Project Review by selecting that form instead.

Submit Application
To submit an application for Project and Environmental Review Project Permit, please complete the appropriate form for your category:
Project Permit Application: Categories A & B Preliminary Project Review
Please select Preliminary Project Review for all Category C & D projects. Preliminary Project Reviews are optional for Category B projects. Before submitting an application, please review information about our permit application process. Information and documents submitted through these forms may be made public during the Project and Environmental Review Process and are subject to the Access to Information Act.
3. Fill in information for your project.
4. Click Next to go to the next page of the permit application form.

5. To edit a previous step, click on related chevron at the top to go back.

Home / Perm	<u>lit Applic</u>	cations / Foi	rm						
Step 1	>	Step 2	>	Step 3	>	Step 4	>	Step 5	
6. When	i you	have finis	shed e	entering ir	nforma	ation, clic	k Sav	e as Dra	ft.

Next Save as Draft

7. Your project will appear in the *Drafts* section of the Permit Applications main page.

4.3. Editing your draft permit application

Before you begin, you must view the Permit Applications main page.

To edit your draft permit application:

1. Click the project title located in the *Drafts* section of the Permit Applications main page.

Drafts					
Project Title	PER#	Туре	Category	Created †	Project Location
Test Project B			CATEGORY B	7/10/2018	

- 2. Continue filling in information for your project.
- 3. When you have finished filling in information, click Save as Draft.
- 4. If you are ready to submit your permit application, see 4.5 Submitting your permit application.

4.4. Attaching documents to your draft permit application

Before you begin, you must view the Permit Applications main page.

To attach documents to your draft permit application:

- 1. Click the project title located in the *Drafts* section of the Permit Applications main page.
- 2. Go to Step 8 (Cat. A-B) or Step 9 (Cat. C-D) of your permit application form.

Step 1	>	Step 2	>	Step 3	>	Step 4	>	Step 5	>	Step 6	>	Step 7	>	Step 8	>	Step 9		Step 10
SECTION	I. DOC	CUMENTS																
Docum	ent	ts																
																	G A	dd files

- 3. Click the **Attach a File** button. A new window will open allowing you to attach files from your computer.
- 4. Click **Choose File** (this may vary depending on your browser). A dialog box will open allowing you to choose files from your computer.

Add files		×
Choose files	Choose Files No file chosen Note: Existing files cannot be overwritten	
	Add files Cancel	

5. Select your file and click the **Open** button. The dialog box will close.

🥝 Choose File to Upload	×.
🚱 🔍 🖛 Desktop 🕨	 ✓ ✓
Organize 🔻 New folder	5. · · · · · · · · · · · · · · · · · · ·
Favorites	Gilpin, Alison System Folder
E Computer	Enterprise Connect System Folder
➢ Libraries ➢ Documents ♪ Music ➢ Pictures ✓ Vídeos	
[투 Computer 😪 Dept folders (G:) 👻	
File name: orp Comms\Screenshots\Chart_by	Category.jpg Pictures (*.gif;*.jpg;*.jpeg;*.png Open Cancel

- 6. Type a description for your document in the box.
- 7. Click the **Attach File** button at the bottom. The window will close and your document will appear on the page as an attachment.

Vancouver Fraser Port Authority User guide – permit portal

Attach a File		×
Please provide a title and/or brief description. Maximum file size: 50MB. (Required)	Project Plan	
Attach a File	\\16knetapp1a\Roaminq\z Browse	
	Attach File	Cancel

8. Click Next to continue editing your permit application or Save as Draft to continue later.

Step 1 Step 2 Step	3 Step 4	Step 5	Step 6	> Step 7	Step 8	Step 9 Step 10
SECTION I. DOCUMENTS						
ocuments						
						Add files
ame ↑						Modified
023-06-01 Sample new CME docume	nt upload email.pdf	(920 KB)				3 months ago
Save As Draft						Previous

9. If you are ready to submit your permit application, see 4.5 Submitting your permit application.

4.5. Submitting your permit application

Before you begin, you must view the Permit Applications main page.

To submit your permit application:

- 1. Click the project title located in the *Drafts* section of the Permit Applications main page.
- 2. On the last page of the application, review the content to ensure all relevant and required information has been filled in.
- 3. Check the box to confirm that the information you are providing is true and accurate, and that you want to submit your permit application.

	aser Port A	athority for revie	W. *		
- and a date of the	aser FUILA	alonly for revie			
Drewious	Submit	Sauciae Draft			

4. Click the **Submit** button.



You will see a message confirming your application submission and your project will move to the *In Progress* section of the Permit Applications main page.

Submission completed successfully.

4.6. Viewing your submitted permit application

Before you begin, you must view the Permit Applications main page.

To view your submitted permit application:

- 1. Click the project title located in the *In Progress or Completed section of the* Permit Applications main page.
- Scroll down to view the information you submitted. The displayed information is read-only and cannot be changed.

4.7. Using a completed Preliminary Application to submit a Permit Application

1. If you had submitted a Preliminary Application, you will find it under the *Completed* section of the Permit Applications main page. Click on ACTIONS – Apply for Permit.

Completed								
Preliminary Proj	ect Review	/S						
Project Title	PER #	Туре	Confirmed Category	Completed	Project Lead	Phone	Status	
TestMibaela20201109	20-003	Preliminary	CATEGORY C	9/24/2020			Prelim Complete	Actions V
								Apply for Per

- 2. On the last page of the application, review the content to ensure all relevant and required information has been provided.
- 3. Check the box to confirm that the information you are providing is true and accurate, and that you want to submit your permit application.

confirm the	e informatio	on provided is true and ac	curate, and wish to s	ubmit this permit application t
Vancouver	raser Port	Authority for review. *		
Previous	Submit	Save as Draft		
		a nemero a seconda di terres s		

4. Click the **Submit** button.

5. Permit amendments

The Permit Amendments section of the portal allows users to request amendments to existing permits and submit related amendment information and documents.

5.1. Viewing the permit amendments main page

The Permit Amendments main page displays a summary of your permits.

To view the Permit Amendments main page:

While on the portal home page, click the Permit Amendments button or click the Permit Amendments



tab in the menu bar from any page of the portal.

The Permit Amendments main page displays your active permits and expired permits.

ermit Amendm	ents					
Active Permits						
our active permits are listed below. C	lick the "Project Title" to v	view or submit a permit	amendment request for	your project.		
Project Title 🕇	PER #	Category	Permit Issue Date	Permit Commencement Date	Permit Expiry Date	y Amendments Requested
Test Project - Category A	19-043	CATEGORY A	7/3/2019	7/4/2019	9/1/2020	1
Test Project - Category C	19-022	CATEGORY C	6/19/2019	6/20/2019	6/20/2020	
Expired Permits						
our expired permits are listed below.	This list includes all perm	its that have expired wi	thin the last five years. T	These permits are not e	eligible for amer	ndment.
Project Title 🕇		PER #	Category	Permit Exp	F iry Date A	Previous Amendments

5.2. Viewing a project amendment page

If your project has an active permit, it will be displayed in the *Active Permits* section of the Permit Amendments main page.

Note: Permits that have expired within the last five years are listed in the *Expired Permits* section for your reference, but are not eligible for amendment.

Before you begin, you must view the Permit Amendments main page.

To view amendment information for a project:

Click the project title on the Permit Amendments main page.

(!)

Home / Permit Amendments / Project Ame	ndment			
Test Project - Cate	gory C			
PER Number: 19-022 Permit Issue Date: 6/19/2019 Permit Expiry Date: 6/20/2020				
Permit Amendments				
New Permit Amendment	lew or edit an amendment, click if	ie "Amenoment Number". To start a new an	nenament, cick New Permit Amenar	nent Delow.
Amendment Number 🕇	Submitted Date	Submitted By	Status	
19-022-01			Draft	•

A Project Amendment page will appear. This page will allow you to create and view amendment requests for your project. If you do not have any amendment requests for your project, this section will show the message "There are no records to display".

5.3. Creating a new permit amendment request

Before you begin, you must view a Project Amendment page.

To create a new permit amendment request:

- 1. Click the **New Permit Amendment** button. A page describing Amendment Fees will appear.
- 2. Click the Create Amendment button to continue.

Amendment Fee	es
Amendments to project permits an include expenses related to any fu request.	e subject to a non-refundable project permit amendment fee. These fees do not inther studies or documentation that may be required to support the amendment
The following fees will apply:	Permit Amendment
	\$525 (incl. GST) IF CONSULTATION IS NOT REQUIRED* 1/2 BASE PERMIT FEE (plus GST) IF CONSULTATION IS REQUIRED
Fees payable will be confirmed please submit a cheque payable	by VFPA after a determination on whether consultation is required. Once determined to Vancouver Fraser Port Authority c/o Planning and Development Department.

3. An Amendment page for your project will appear. This page will allow you to create amendment items, upload documents, and submit your amendment request.

Home / Permit Amendments / Project Amendment / Amendment

Test Project - Category C

Permit Amendment - 19-022-01

This page allows you to add amendment items and upload supporting documents for this amendment. To submit an amendment request, you will need to complete the following sections below:

1. Amendment Items

- 2. Documents
- 3. Submit Amendment

Once your amendment request is submitted, you can upload additional documents, but will not be able to add or edit amendment items.

Notifications

There are no notifications to display.

1. Amendment Items

Amendment items are any permit changes that you would like to include in this amendment (for example: date extensions or permit condition modifications). Click the button below to add amendment items or click the "Amendment Item" to see item details. You may add multiple items to this amendment by clicking **Add Item** after each one.

Add Item					
Item Number 🕇 Amendment Item	Amendment Type	Created	Submitted	Status	
There are no Amendment Items to display					

2. Documents

Click Upload Document bel	ow to upload supporting documents for your amendment.		
Upload Document			
Name	Last Updated	Updated By	Read Only

No files exist in this folder.

3. Submit Amendment

When you are finished adding all items and documents, click Submit Amendment below.

Submit Amendment Save as Draft



Note: All information on this page will be saved as a draft until you click **Submit Amendment**. It will be listed on the Project Amendment page with a status of *Draft* until submitted.

5.4. Deleting a permit amendment

If you would like to delete an amendment request, you can do so while it is in draft form.



Note: You may only delete a permit amendment in draft status.

Before you begin, you must view a Project Amendment page.

To delete a permit amendment:

4. Click the down arrow ()) located to the far right of the row for the Amendment you would like to delete.

Permit Amendments						
View the status of your amendments belo	w. To view or edit an amendment, click the	"Amendment Number". To start a new a	amendment, click New Permit An	endment below.		
New Permit Amendment						
Amendment Number 1	Submitted Date	Submitted By	Status			
19-022-01			Draft			
				Delete		

5. Click Delete.



Amendments are automatically numbered and the next amendment you create will be numbered as if the deleted amendment still existed. For example, if you deleted Amendment 19-006-01 and later created a new amendment, the new amendment would automatically be numbered 19-006-02.

5.5. Adding items to your permit amendment request

Before adding any items to your permit amendment request, you must view an Amendment page.

To add items to your permit amendment request:

1. Click the **Add Item** button in the *Amendment Items* section. A new window will appear.

You can request three types of amendment items for your permit:

Date Extension Scope or Methodology Change Modify Permit Conditions

5.5.1. To request a date extension:

1. Click the down arrow ()) located to the far right of Amendment Type.

C PE	R Number: 19-022	Amendment Number: 01 ×
	Amendment Type *	
	Short Descriptive Title *	
	Type a short descriptive title for the amendment item. e.g. "Additional Pier Expansion added to the project"	
	Add Item Cancel	

2. Select **Date Extension** as the Amendment Type. The options in the window will change accordingly.

Amendment Type *

Date Extension Scope or Methodology Change	R	
Modifications to Permit Condition		

3. Fill in the required fields.

	-	
1		٦
L	1	•
•	٠	

Note: Date extensions must be requested at least 30 days before the expiry of your permit.

Date Extension			×
Short Descriptive Title *			6 2
Type a short descriptive title for the ame e.g. "Completion date extension to Jan	endment item. 25, 2020"		
Current Commencement Date		Proposed Commencement D	ate *
6/20/2019		mm/dd/yyyy	
Current Completion Date		Proposed Completion Date *	
6/20/2020	1	mm/dd/yyyy	
Reason for Date Extension *			
	tod at least 20 days	before the expire of your permit	

- 4. Click the **Add Item** button at the bottom when you have finished entering information. The window will close and you will see the date extension listed in your amendment items.
- 5.5.2. To request a scope or methodology change:
 - 1. Click the down arrow ()) located to the far right of Amendment Type.
 - 2. Select **Scope or Methodology Change** as the Amendment Type. The options in the window will change accordingly.

Amendment Type *

Date Extension	
Scope or Methodology Change	Ν
Modifications to Permit Condition	N.

3. Fill in the required fields.

Amendment Type *	
Scope or Methodology Change	<u> </u>
Short Descriptive Title *	
Type a short descriptive title for the amendment item. e.g. "Additional Pier Expansion added to project"	
Change in Scope or Methodology *	
Reason for Proposed Change *	

- 4. Click the **Add Item** button at the bottom when you have finished entering information. The window will close and you will see the scope or methodology change listed in your amendment items.
- 5.5.3. To request to modify permit conditions:
 - 1. Click the down arrow ()) located to the far right of Amendment Type.
 - 2. Select **Modifications to Permit Condition** as the Amendment Type. The options in the window will change accordingly.

Amendment Type *

Data Esta asian		
Date Extension		
Scope or Methodology Change		
Modifications to Permit Condition	N	
	AF.	

3. Fill in the required fields.

C PER	Number: 19-022	Amendment Numb	er: 01	×
	Amendment Type *			
	Modifications to Permit Condition			
	Short Descriptive Title *			
	Type a short descriptive title for the amendment item. e.g. "#37 - Allow overnight construction for July 24-26, 2018"			
	Permit Condition Number *			
	Change in Permit Conditions *			
	Reason for Proposed Change *			
	Add Item Cancel			

4. Click the **Add Item** button at the bottom when you have finished entering information. The window will close and you will see the permit condition modification listed in your amendment items.

5.6. Editing items for your permit amendment request

Before editing any items for your permit amendment request, you must view an Amendment page.

Note: You may only edit an amendment item if the amendment request has not been submitted.

To edit items for your permit amendment request:

1. Click the item number of the amendment item you would like to edit. A window will appear containing the information for your item.

ltem Number 🕇	Amendment Item	Amendment Type	Created	Submitted	Status	
01 Th	Completion date extension to April 30, 2019	Date Extension	2/20/2019 10:08 AM			•

- 2. Edit the information you would like to change.
- 3. Click the **Update Item** button at the bottom when you have finished editing.



4. The window will close and your item will be updated in the list.

5.7. Deleting items from your permit amendment request

Before deleting any documents from your permit amendment request, you must view an Amendment page.



To delete items from your permit amendment request:

1. Click the down arrow () located to the far right of the row for the Amendment Item you would like to delete.

ltem Number †	Amendment Item	Amendment Type	Created	Submitted	Status	
01	Completion date extension to April 30, 2019	Date Extension	2/20/2019 10:08 AM			

2. Select **Delete**. A message will appear to confirm you want to delete the amendment item.

Delete	Ð

3. Click the Delete button.

Delete	×
Are you sure you want to delete this record?	
	Delete Cancel

The message will close and the amendment item will disappear from your list.



Amendment items are automatically numbered and the next amendment item you create will be numbered as if the deleted amendment item still existed. For example, if you deleted Amendment Item 01 and then created a new amendment item, the new item would be numbered Amendment Item 02.

5.8. Adding documents to your permit amendment request

Before adding any documents to your permit amendment request, you must view an Amendment page.

To add documents to your permit amendment request:

1. Click the **Upload Document** button in the *Documents* section. A new window will appear.

2. Documents									
Click Upload Docun	Click Upload Document below to upload supporting documents for your amendment.								
Upload Document	,Im								
Name	Last Updated	Updated By	Read Only						
No files exist in this f	older.								

2. Click **Choose File** (this may vary depending on your browser). A dialog box will open allowing you to choose files from your computer.

Add files		×
Choose files	Choose Files No file chosen Note: Existing files cannot be overwritten	
	Add files Cancel	

3. Select your file and click the **Open** button. The dialog box will close.

🧉 Choose File to Upload	
Co → ■ Desktop →	- 4+ Search Desktop
Organize 🔻 New folder	ur -
Favorites Desktop Downloads	Gilpin, Alison System Folder
System Folder	Enterprise Connect System Folder
🥽 Libraries	
Documents	
a) Music	
E Pictures	
📓 Videos	
🖳 Computer	
坖 Dept folders (G:) 👻	
File name: forp Comms\Screenshots\Chart_by_Ca	Cegopyjpg ▼ Pictures (*.gif;*.jpg;*.jpeg;*.png ▼ Open

4. Click the **Upload Document** button. The window will close and your document will be listed in the *Documents* section.

5.9. Submitting your permit amendment request

Before submitting your permit amendment request, you must view an Amendment page.

To submit your permit amendment request:

- 1. Review the content to ensure you have included all relevant items and documents for your amendment request.
- 2. Click **Submit Amendment** at the bottom of the page. A message will appear confirming that all items have been added and you want to submit.





3. Click OK. A message will appear confirming that you have submitted your amendment request.



4. Click **OK**. Your amendment request will be listed on the Project Amendment page with a status of *Submitted*.

5.10. Viewing your submitted permit amendment request

Before you begin, you must view the Permit Amendments page.

To view your submitted permit amendment request:

- 5. Click the number of the amendment you would like to view. Your Amendment page will appear.
- 6. Click the item number to view the details for that item or the document name to view the uploaded document.



Note: Once submitted, you can view amendment item details, but will not be able to add or delete amendment items.

5.10.1. Notifications

The *Notifications* section of the Amendment page displays messages from the VFPA regarding the amendment to your permitted project. If you do not have any notifications, this section will show the message "There are no notifications to display".

6. Permit compliance

The Permit Compliance section of the portal allows users to manage compliance activities and documents for permits that have already been issued.

6.1. Viewing the permit compliance main page

The Permit Compliance main page displays projects that require formal compliance submissions to satisfy permit conditions.

To view the Permit Compliance main page:

While on the portal home page, click the Permit Compliance button or click the Permit Compliance tab

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in the menu bar from any page of the portal.



The Permit Compliance main page displays projects that require formal compliance submissions to satisfy permit conditions. If you do not have any projects requiring formal compliance submissions, the page will show the message "There are no records to display".

Home / Permit Compliance					
Permit Compli	iance				
ne projects listed below are part of ote to permit holders: Category A p	f VFPA's compliance mo permits are excluded fro	nitoring program. Committee the list below.	Click on a "Project Title" to view	project details, manage permit	requirements and submit documents.
in Progress					
Project Title 🕇	PER Number	Category	Permit Expiry Date 🕇	Stage	Status
Test Project - Category C	19-022	CATEGORY C	6/20/2020	Pre-Construction	CME In Progress
Completed					
Project Title †	PER	Number	Category	Permit Expiry Date 🕇	Status
There are no records to display.					

6.2. Viewing compliance information for a project

If your project requires formal compliance submissions to satisfy permit conditions, it will have a Project Compliance page.

Before you begin, you must view the Permit Compliance main page.

To view compliance information for a project:

1. Click the project title on the Permit Compliance main page.

Home / Permit Compliance					
Permit Compli	ance				
The projects listed below are part of Note to permit holders: Category A p	VFPA's compliance mo ermits are excluded fro	nitoring program. (Click on a "Project Title" to view	project details, manage permit	requirements and submit documents.
In Progress					
Project Title 1	PER Number	Category	Permit Expiry Date 🕇	Stage	Status
Test Project - Category C	19-022	CATEGORY C	6/20/2020	Pre-Construction	CME In Progress
Completed					
Project Title 🕇	PER	Number	Category	Permit Expiry Date 🕇	Status
There are no records to display.					

A Project Compliance page will appear. This page will allow you to:

- upload documents
- submit Self-Reports for your project to satisfy permit conditions
- see current compliance status of permit conditions.

Home / Permit Com	npliance / Project Compliance	e						
Test Proj	ect - Catego	ory C						
Notification	ns							
There are no notification	ns to display. ting							
Upcoming Report Click on the "Report Na	ort Submissions me" to view or submit your se	If-report.		Reports Sul	bmitted			
Name 🕇	Stage	Due Date 🕇 S	Status	Name 🕇	Stage	Due Date 🕇	Submitted Date	Status
Self-Report 01	Pre-Construction	2/25/2020						
Self-Report 02	Construction	5/25/2020		There are no records to display.				
Self-Report 03	Post-Construction	10/25/2020						
Documents								
Click the Upload Document button below to upload compliance monitoring documents (excluding Self-Reports) for this project. Upload Document								
Name	Last Updated	Last Updated Upd		dated By Read Only				
No files exist in this fold	ler.							

6.2.1. Notifications

The *Notifications* section of the Project Compliance displays messages from the VFPA regarding the compliance of your permitted project. If you do not have any notifications, this section will show the message "There are no notifications to display".

6.3. Uploading compliance documents for a project

To meet the conditions of your permit, you may need to upload compliance documents for your project.

Before you begin, you must view the Project Compliance page for your project.

To upload Compliance documents for a project:

1. Click the **Upload Document** button located in the *Documents* section of your Project Compliance page. A new window will open allowing you to upload files from your computer.

Documents

To upload compliance documents (excluding Self-Reports), open the CME Documents folder and then click the Add Files button.

Name ↑

Modified

2. Click **Choose File** (this may vary depending on your browser). A dialog box will open allowing you to choose files from your computer.

Add files		×
Choose files	Choose Files No file chosen Note: Existing files cannot be overwritten	
	Add files Cancel	

3. Select your file and click **Open**. The dialog box will close.

Corganize ▼ New folder Ibraries Computer System Folder Downloads System Folder Ibraries System Folder Downloads System Folder Ibraries System Folder Documents Music Importances Pictures Importances Videos
Organize < New folder
★ Favorites ↓ <t< td=""></t<>
 Recent Places Libraries Documents Music Pictures Videos
□ Libraries ■ Documents ■ Music ■ Pictures ■ Videos
J Music E Pictures Music Wideos
🗑 Videos
🖳 Computer
🚽 Dept folders (G:) 💌
File name: orp Comms\Screenshots\Chart_by_Category.jpg ▼ Pictures (*.gif;*.jpg;*.jpeg;*.png ▼ Open

4. Click the Upload Document button.

pload Documer	nt
Document	\\16knetapp1a\Roaming\z Browse
	Lipload Document Cancel

5. The window will close and you will see your uploaded document listed under the *Documents* section.

6.4. Submitting self-reports (for category C and D projects)

If your permitted project is a Category C or D, you will be required to submit Self-Reports. Before you begin, you must view the Project Compliance page for your project.

To submit a Self-Report:

1. Click the report name under the *Self-Reporting* section of your Project Compliance page. A Self-Report page will appear.

Self-Repor	ting							
	ort Submissions ame" to view or submit your se	If-report.		Reports Si	ubmitted			
Name 🕇	Stage	Due Date 🕇	Status	Name 1	Stage	Due Date 🕇	Submitted Date	Status
Self-Report 01	Pre-Construction	2/25/2020						
Self-Report 02	Construction	5/25/2020		There are no records to display.				
Self-Report 03	Post-Construction	10/25/2020						

2. Click **Browse** or **Choose File** (this may vary depending on your browser). A dialog box will open allowing you to choose and upload files from your computer.

Self-Report 03		
PER Application *	Due Date *	
OK-04-08-02	5/4/2024	
Attach a Self Report		
	● Ad	d files
There are no folders or files to display.		
Submit Self-Report Cancel		

3. Select your file and click **Open**. The dialog box will close.



4. Click the **Submit Self-Report** button at the bottom.



You will see a notification that your Self-Report has been submitted. Your submitted Self-Report will move to the *Reports Submitted* section of the Project Compliance page.

The Self-Report was successfully submitted. Click here to return to the Project Compliance page.